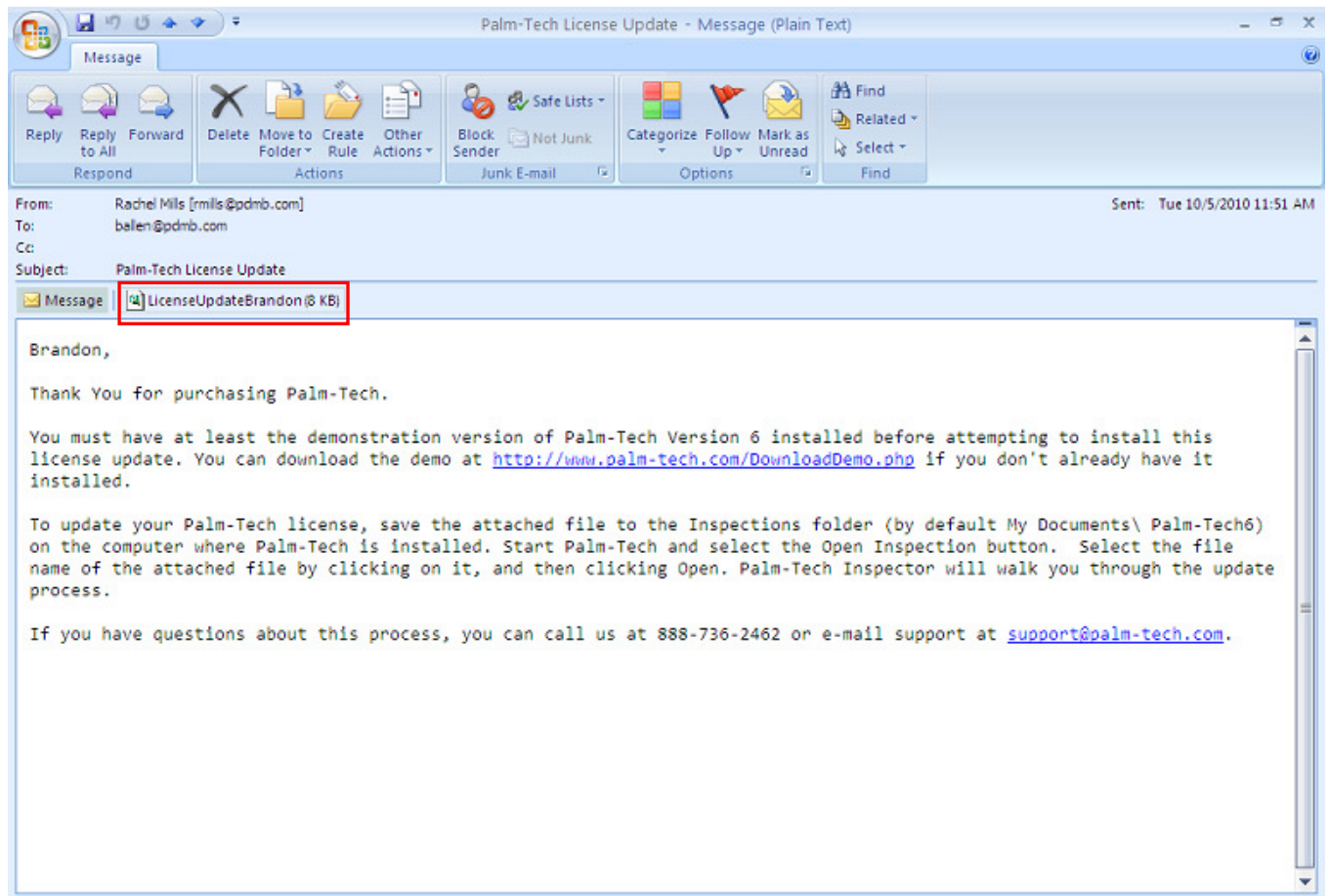


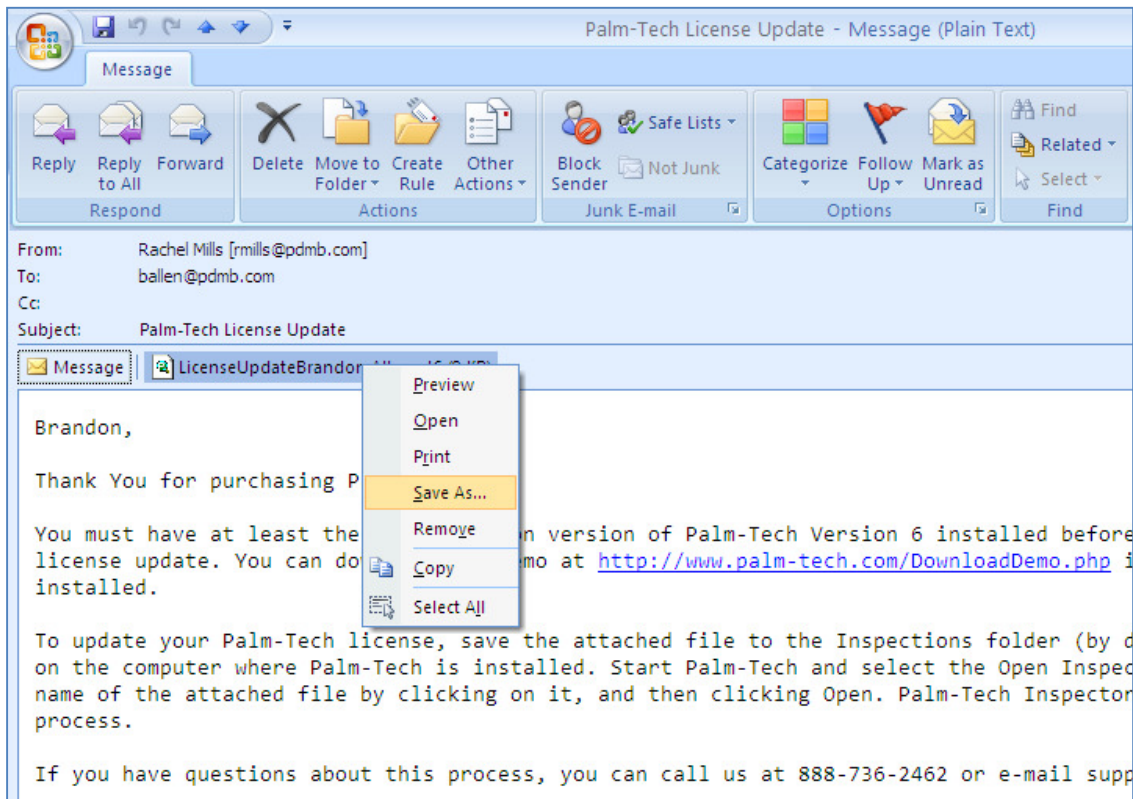
## How To Run a License Update File Received via Email

1. First, locate the email that you received from Palm-Tech containing your License Update.

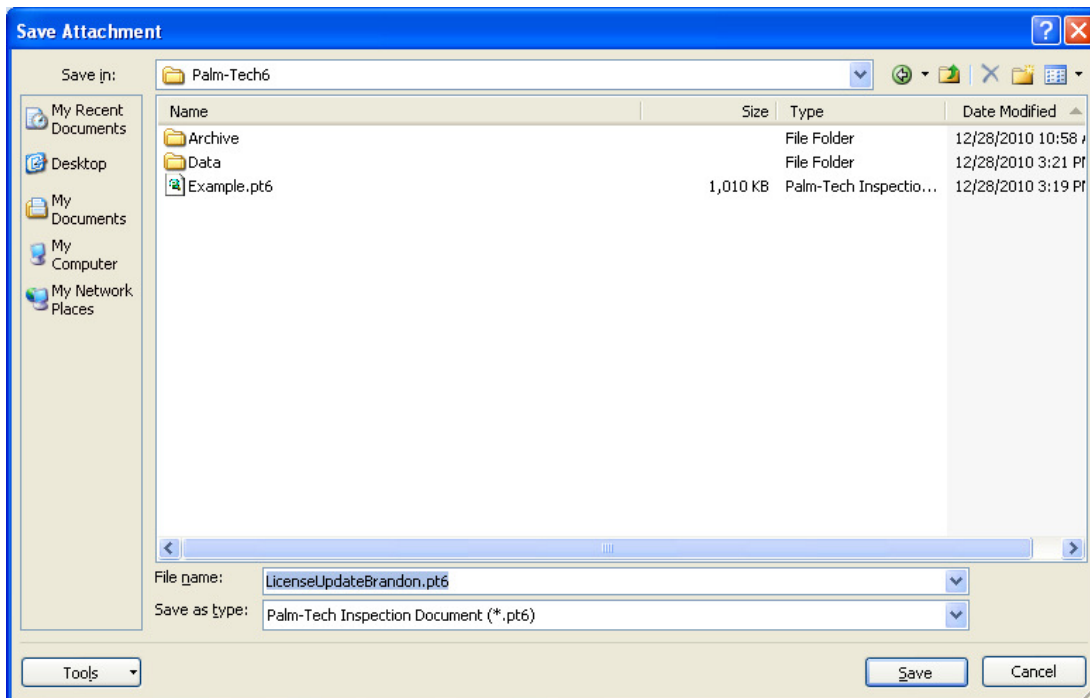


2. Next, we need to download the file that is attached. Typically this is done by right clicking on the attachment, named 'LicenseUpdateYourName' (or 'License Update' for Version 5), and click Save or Save As. Depending on the email program you use, you may need to follow a different procedure to download the file.

# How to: Run a license update file

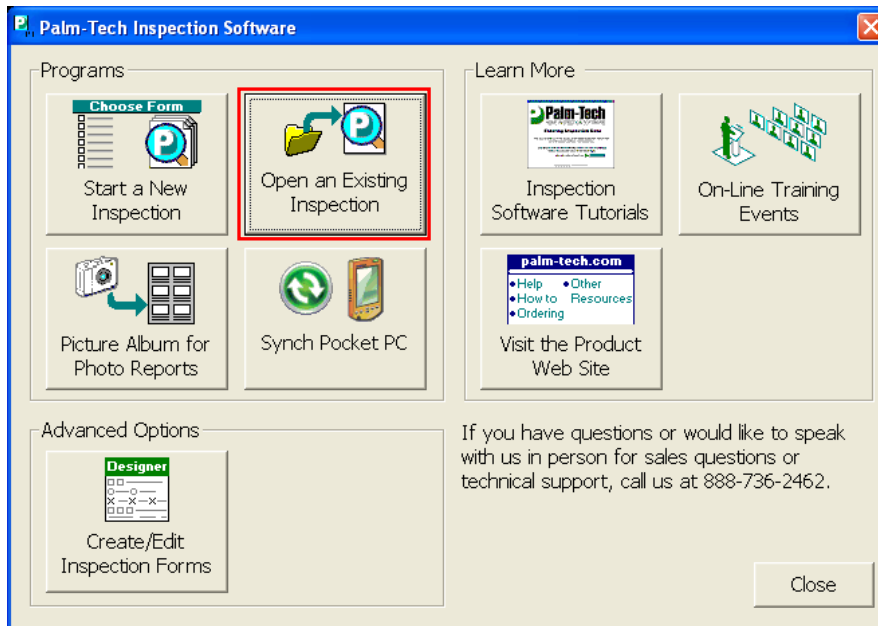


3. The file needs to be downloaded and saved in the My Documents -> Palm-Tech6 folder.

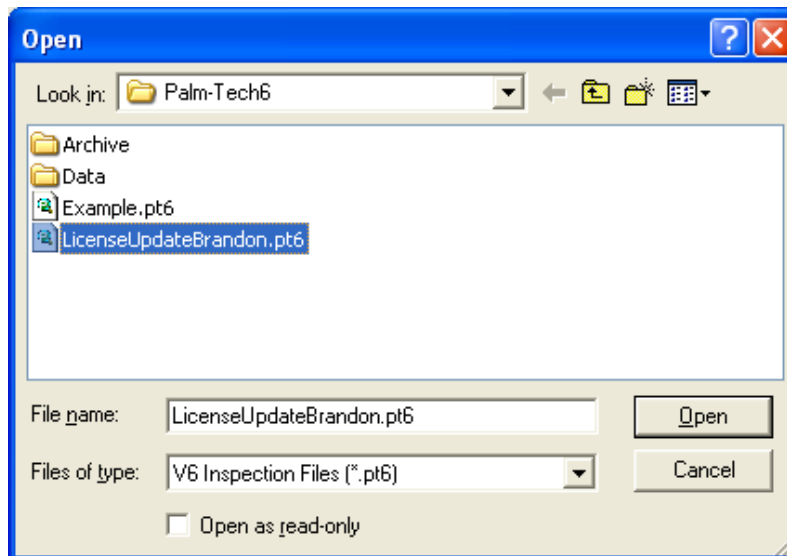


## How to: Run a license update file

- Next, open the Palm-Tech program and select 'Open an Existing Inspection'.



- In the Open box, select your license update and click 'Open'. If you do not see your license update here, make sure you are looking in the same folder that you saved it to.



- Palm-Tech Inspector will now walk you through the rest of the update process. If you use a handheld device, make sure it is connected and you will be prompted to update your handheld as well. When finished, close and reopen Palm-Tech. The license update process will now be complete.